

Seeking | Help Center

Portal > Knowledgebase > Billing and Membership > I made an app purchase and it did not upgrade my account

I made an app purchase and it did not upgrade my account

Customer Support - 2020-06-01 - in Seeking

To contact us for an app purchase that did not upgrade, please send us, through the [contact us form](#), the following information:

Apple: Please send the receipt in the ticket to Customer Service.

Google Play: We need the GPA number. The GPA number will look something like the following GPA.1234-5678-9123-45678.

If you have any further questions, please contact us.

Tags

améliorer

apple

Google Play

GPA

receipt

réception

reçu

upgrade

アカウント

アップグレード

アプリ

レシート